

Business process re-engineering

Brand new ways to optimize processes and reduce risk



The challenge

With growing competition, organizations need to explore all possibilities to increase efficiency and reduce risk by addressing operational gaps in existing processes that hinder efforts to achieve both operational and financial viability. Operational gaps in processes lead to inefficiency and enhanced risk, which adversely affect operational and financial viability.

The opportunity

Organizations across the globe are undertaking process innovation in their operations, structure, and management to excel in today's highly competitive environment.

We offer



Global experience in business process re-engineering for digital financial services with a wide variety of clients



Technical advisory support in identification of risks and suggesting risk mitigation measures



Superior industry understanding of the cross-functional integration points that may be fragmenting processes and hampering performance



Proven expertise in transforming operating models to meet organizational objectives

Clients and partners



and many more...

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Our impact



Increased process efficiency for efficient utilization of resources



Cost and risk avoidance or reductions



Shorter turn-around-time for service delivery and increased customer satisfaction

Turn around time reduced from 4 weeks to 6 days at Urwego Opportunity Bank



Improved operational and financial viability of products >250,000 person-days saved per year at Equity Bank, Kenya

We help our clients achieve the "triple bottom-line" comprising large-scale outreach, viability, and client transformation.