

The Helix: Training for managers and agents

An essential investment



The challenge

In this digital age of rapid change, skills and knowledge have become a key limiting factor for all players in the ecosystem—banks, MNOs, MFI, regulators, and policymakers.

We offer

Courses from the *Helix* provide opportunities for extraordinary peer-to-peer learning, the chance to build practical skills, and the development of action plans that are ready to be implemented.



Open to the public



E-learning



Tailored for specific institutions



Director-level workshops

Courses include

- Digital financial services: Core building blocks for success
- Agent banking: Getting strategy and operations right
- Optimizing your DFS agent network
- Training agents for growth: a training-of-trainers approach
- Designing and implementing innovative solutions for digital finance
- Rethinking marketing for digital finance
- Managing risks and fraud in digital finance
- Digital transformation for financial institutions
- Regulating digital finance
- Digital credit: Managing risk and achieving scale
- Building a digital future for financial institutions

Clients and partners



and many more...

Our impact



>450+ organizations trained



Serving over 1 billion customers



49 countries



Training courses >85 bespoke; >300 public



>7,700 Participants and growing

“The highlight for me was to hear the trainers refer with excellent context to ‘we did this and that’ when we worked at company X. Such content and context moves the training ideas from theoretical concepts to actual actionable knowledge.”

Jeremiah Kamau,
Program Manager, Google Kenya

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