



# MSC (MicroSave Consulting)

Welcome to a rewarding career with

The world's local expert in financial, economic,  
and social inclusion in the digital age



# We are MSC

## The world's local expert in financial inclusion

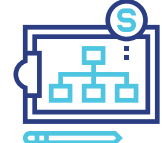
- MicroSave Consulting or MSC is a boutique consulting company that drives **financial, economic, and social inclusion** by partnering with participants in digital ecosystems.
- We work with our clients and partners across the globe to achieve sustainable performance improvements and unlock enduring value.
- With our support, clients can seize digital opportunities, address the mass market, and future-proof their operations.



International financial inclusion consulting firm with **20+** years of experience



**180** multilingual staff in **11** offices around the world



Projects in **~65** developing countries

**550+**  
clients

**Over 850**  
publications

Helped develop digital government-to-person (G2P) services used by **875 million+** people

Implemented **850+ Digital Financial Services (DFS)** projects

**275+ financial inclusion products** and channels that **55 million+ people** now use

**Trained 9,000+** leading financial inclusion specialists globally

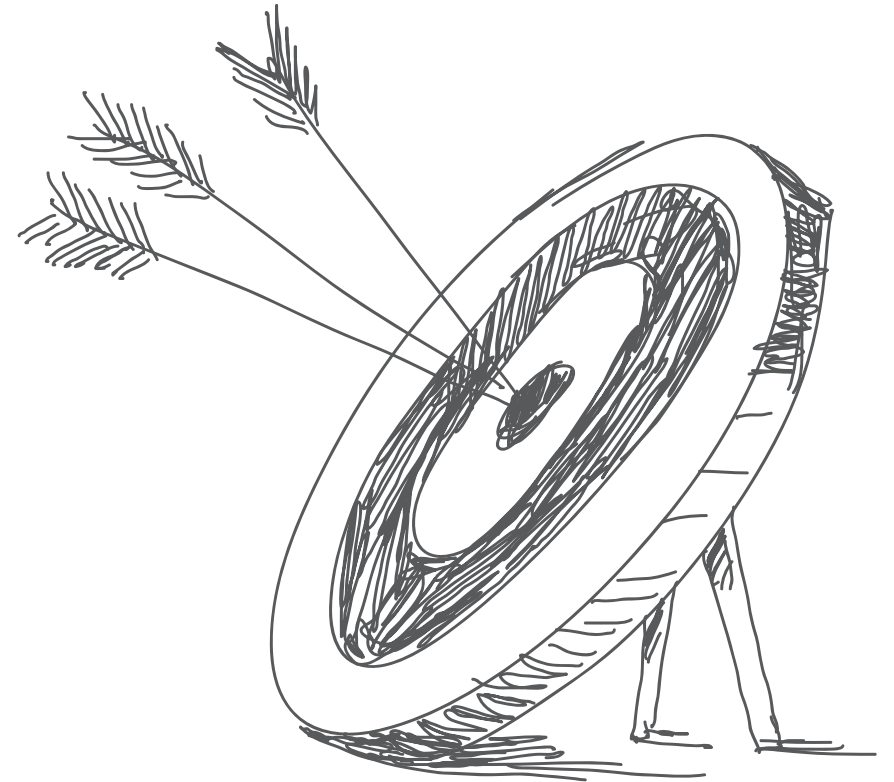
# Our inspiration

A world in which all people have access to high-quality, affordable, market-led financial, economic, and social services in the digital age.

# Our mission

To strengthen the capacity of institutions to deliver market-led, scalable financial, economic and social inclusion in the digital age to all people through:

- ▶ Guiding policy and facilitating partnerships to develop enabling ecosystems
- ▶ Comprehensive, customized strategic advice
- ▶ Actionable, on-site, operational assistance



# The sectors we work in

## We provide impact-oriented business consulting services

MSC has a strong reputation for high-quality work with a wide range of institutions. Over the past 20 years, we have managed over 3,500 projects in more than 65 developing countries. Our experts come from a variety of fields and help clients gain a critical edge in the competitive market.



Banking, financial  
services, and  
insurance (BFSI)



Water, sanitation,  
and hygiene (WASH)



Government and  
regulators



Micro, small,  
and medium  
enterprise (MSME)



Social payments  
and refugees



Gender and  
youth



Education  
and skills



Digital and  
FinTech



Agriculture

# Multifaceted expertise

## Advisory that helps you succeed in a rapidly evolving market

MSC deeply understands its clients, their needs, aspirations, perceptions, and behaviors. We leverage the opportunities of the digital age to help create a better, more efficient, and profitable business that focuses on the customers and the market



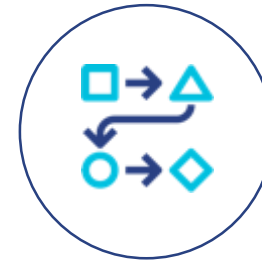
Policy and strategy



Products and channels



Research and analytics



Organizational transformation



Digital technology and channels



Design thinking and innovation



Marketing and communication



Training



Government regulations and policy



# Position: Manager - Government and Social Impact

If you are interested in public policy, wish to improve the lives of the poor and underprivileged, and have a knack for consulting and research, then this is the role for you.

You will be part of a highly motivated and experienced team of consultants who work with governments across Asia and Africa to create social impact through government policies related to social protection, technology, food security, agriculture, rural development, and urban development, among others. Join us!

- Experience: 5 to 7 years
- Location: Delhi
- Job type: Full-time

## Essential skills

Ability to lead assignments and teams and work with minimal supervision, ability to develop client relationships and win business, strong field orientation, and proven interpersonal, leadership, decision-making, problem-solving, and people management skills.

## Education qualifications

Masters-level degree (or higher) in Public Policy, Public Health, Economics, Public Administration, Social Work, Rural Development, Agri-Business or related areas or other relevant professional qualifications in line with the areas of specialization.



# Roles and responsibilities

## Key responsibilities

The Manager - Government and Social Impact (GSI) will work with governments, development agencies, donors, and other institutions to:

- ✈ Define, design, and improve strategy and public policy choices;
- ✈ Design and manage research or study projects to gather evidence to improve the delivery of social welfare and development programs;
- ✈ Reengineer and digitize processes to deliver efficient and targeted services and benefits;
- ✈ Conduct pilots and support implementation;
- ✈ Monitor and evaluate programs;
- ✈ Lead or assist with the planning and implementation of medium and large technical assistance assignments;
- ✈ Conduct assignment set-up and de-briefing meetings of assignments where the Manager is responsible;
- ✈ Build relationships with existing and potential clients;
- ✈ Take initiatives to develop client relationship;
- ✈ Take ownership of self-development by acquiring skills and knowledge that add value to the organization.

## Key expectations from this position

- ✈ Business development
- ✈ Human capital development
- ✈ Business execution

View the job details and  
[apply here](#)



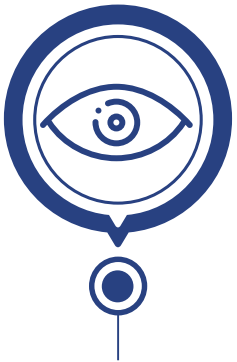
**Working at MSC:**  
A great career choice!





# What makes MSC a great career choice?

MSC promotes the exposure and appreciation of on-ground realities of policies, regulations, and development initiatives that affect the lives of people who live in poverty. We simultaneously strive to enhance the consulting skills of future development practitioners.



## Experience actual on-ground impact

We are biased towards working on the ground and go beyond merely providing an advisory report to our clients. The results of our work are therefore tangible and hence much more gratifying.



## An array of projects with global exposure

MSC gives you the chance to work on current substantial problems with teams from across the world. With us, you will work in the areas of social, economic, and financial inclusion and beyond.



## Travel and see your work come to life

We offer you the chance to travel to distant places and witness the impact of our interventions.



## Everyone is a leader

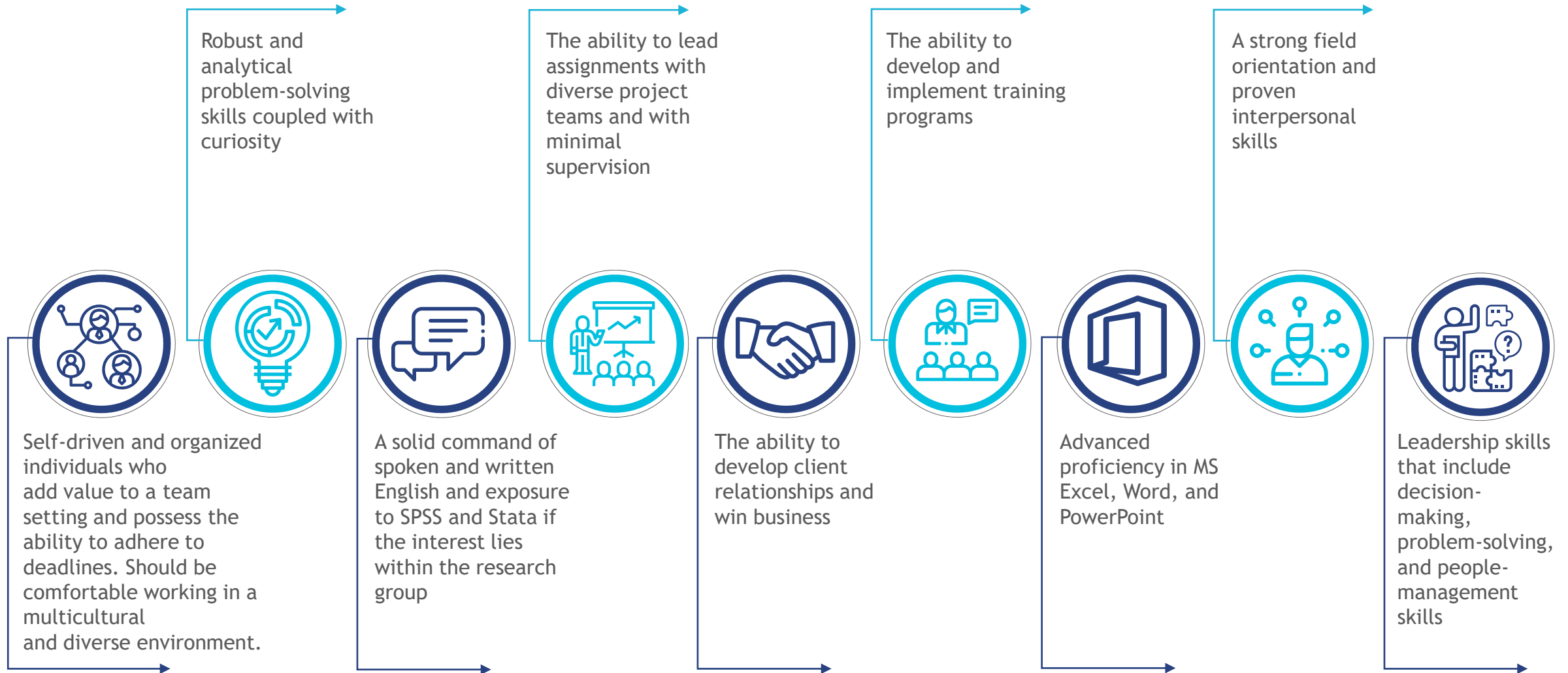
At MSC you will be encouraged to take up positions of leadership. We provide constant opportunities to develop the skills you need to lead and drive initiatives in a consistent manner.



## We value relationships

We place immense value on our people and believe in fostering great relationships at the workplace. Our employee-friendly environment reflects the highest standards of ethics and professional conduct and thrives on collaboration.

# What does it take to be a part of the team?



<sup>1</sup> Please review the guidelines established at <https://www.in.ckgs.us/visa/intern-visa> to determine eligibility requirements for an Indian Intern Visa

# The values of MSC



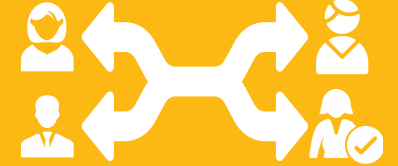
## Collaboration

We work together in the highest spirit of cooperation, understanding, and empathy.



## Continuous improvement

We encourage new ways of doing things, strive to continuously develop ourselves, and make improvements in the approaches to our work.



## Diversity

We encourage a variety of opinions and diverse viewpoints and we create an inclusive environment for people from different cultural and ethnic backgrounds.



## Passion and energy

We bring enthusiasm, passion, and positive energy towards building an enriched workplace.



## Professionalism

We are committed to maintaining the highest standards of integrity, objectivity, and confidentiality.



## Respect

We value the contribution each of us makes, we respect each other's time, and we listen not just with the ears but with the heart.



# Inside the exciting world of MSC!



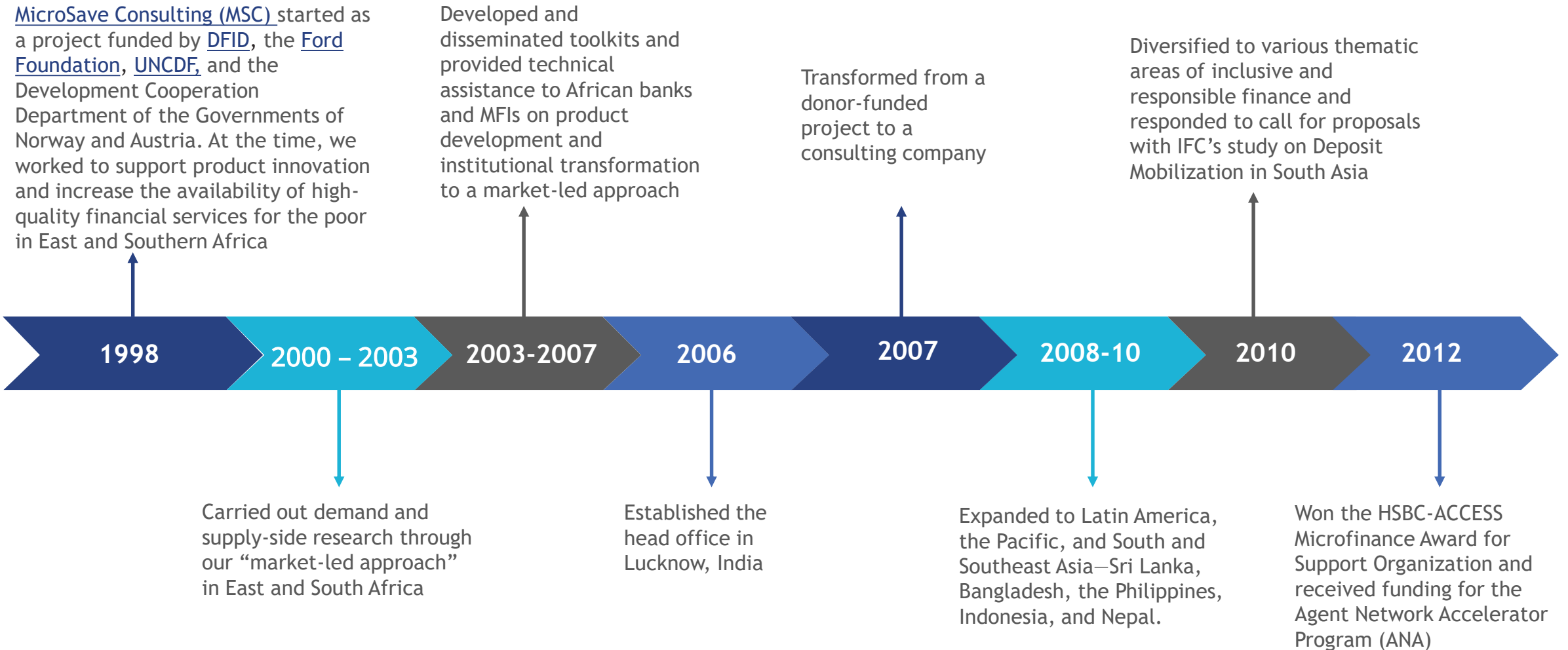


# Inside the exciting world of MSC!





# We are proud of our rich history of social impact



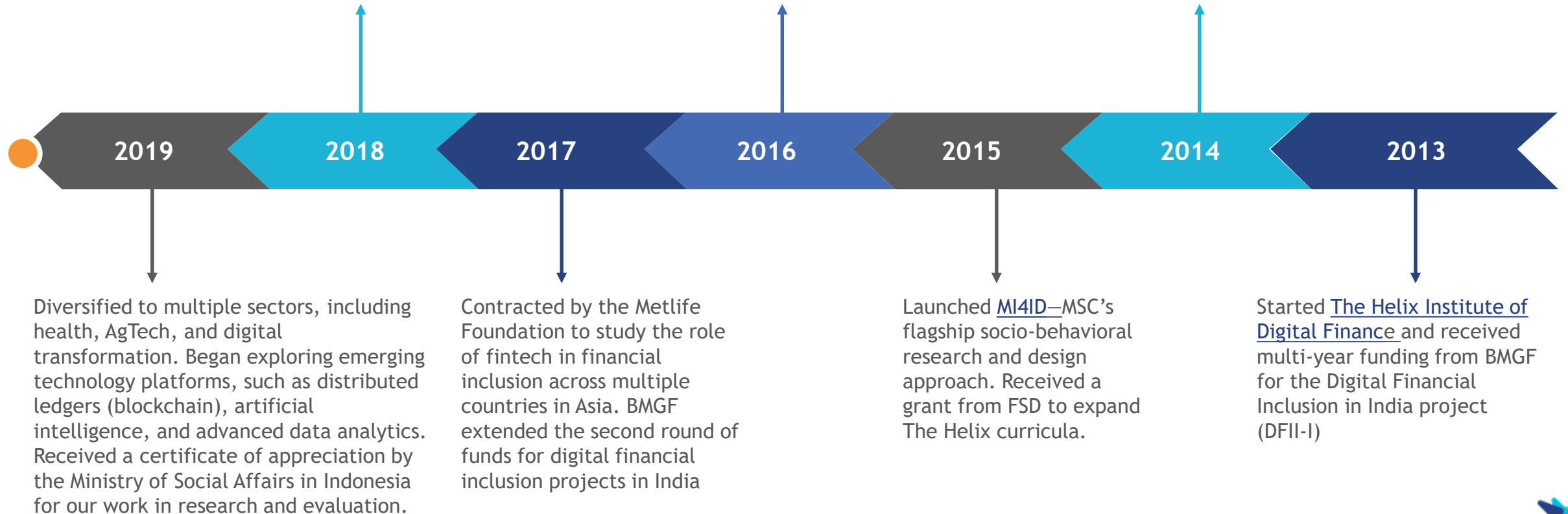
# We are proud of our rich history of social impact

Commenced work with [JPMC](#) and [CIIE \(IIM-A\)](#) to set up a financial inclusion lab for FinTechs in India. Received funding from the Bill & Melinda Gates Foundation (BMGF) to work with [NITI Aayog](#) on the Pathways to Enhancing Financial Inclusion (PEFI) in India project.

Rebranded from *MicroSave* to *MSC* to reflect our focus and nature of work more accurately

Started our Francophone Africa operations with support from Mastercard Foundation and strengthened the regulatory environment for DFS in Indonesia with the funds received from BMGF

Extended operations to Vietnam, East Timor, Myanmar, and Zambia. Won a large project on digital financial services from MM4P in Uganda. Began strategic policy work for the Government of India.



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## Our impact so far

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clients

**>850**  
publications

Assisted development of digital G2P services used by **875 million+** people

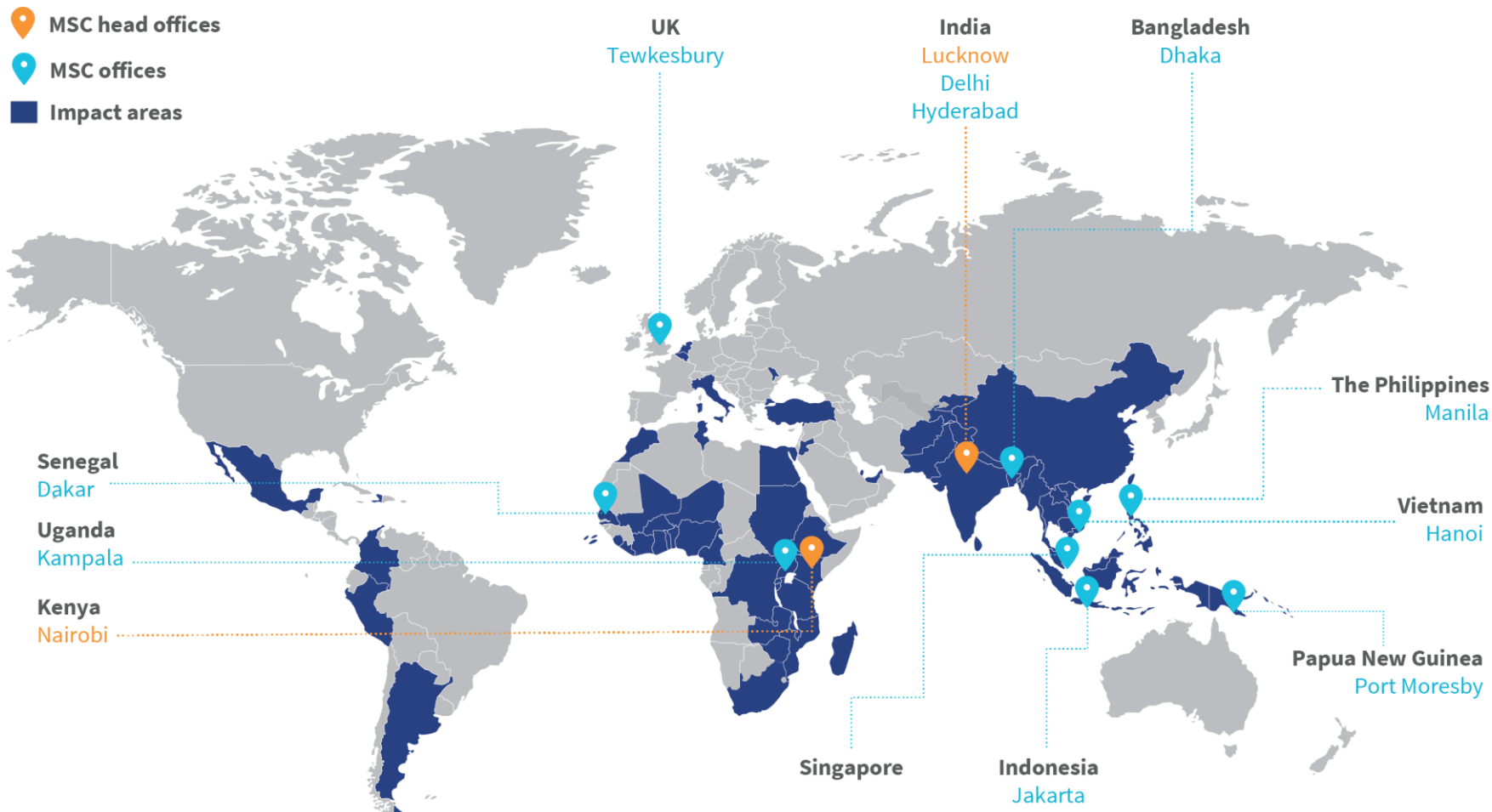
Implemented **>850 DFS projects**

Developed **275+ FI products** and channels now used by **55 million+** people

**Trained 9,000+** leading FI specialists globally

## Some of our partners and clients





[MSC corporate brochure](#)

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